**ADP Package Deal Information 2020**

**2-4 regularly scheduled days a week $25/day or 2 dogs $45/day**

Client pays for a scheduled number of days per week for the whole calendar month up front within the first week of the month

If for some reason you need to switch one of your regular days to another day of the week, this can be done with pre-warning.

If you need to cancel a day with rescheduling, you are allowed to transfer the cost of ONE day only towards the next package. Any subsequent cancellations/no shows will result in no reimbursement for the lost day.  There are of course exceptions to this rule (ie. If there is an unexpected illness) and we will use our best discretion.

If you want to bring in your dog on an additional day that you have not pre-booked at the beginning of the month, the charge will be the next package pay rate up ($30), to be paid upon pickup on that day.

There is no early drop off fee if you pay this ADP rate.

**5 days a week Monday-Friday $22/day or 2 dogs $42/day**

You pay on the 1st of every month in the amount of $22/day for the number of weekdays (Monday through Friday) in the month. This number will exclude holiday Mondays and Fridays.

If your dog does not show up for one of these days, there is no reimbursement or option to transfer the date.

If you want to bring in your dog on an additional day that you have not pre-booked at the beginning of the month, the charge will be the next package pay rate up, to be paid upon pickup on that day.

There is no early drop off fee if you pay this ADP rate.

**Early Drop Off**

We now offer early drop off as a hand off service to a staff member that comes to meet the client up front during our closed morning hours.

* Regular 8 day ADP packages and SIS must pay a $5 fee per use, regardless of how often you use this service.
* You MUST book ahead if you require early drop off. You can choose a 10 minute only time slot in which we will be waiting to take your dog at the front. This time slot is your choice and multiple people can drop off during the same time slot.
* If you show up for an early drop off without booking ahead of time, we will charge a $5 fee regardless of your package type. You will also be charged for not showing up for a pre-booked early drop off.
* If you need to cancel an early drop off you must email the kennel at [info@diamondpet.ca](mailto:info@diamondpet.ca) as we won’t be checking phone messages until after we open